

Congress of the United States
Washington, DC 20515

March 31, 2022

The Honorable David S. Ferriero
Archivist of the United States
The U.S. National Archives and Records Administration
8601 Adelphi Road
College Park, MD 20740

Dear Archivist Ferriero,

The National Personnel Records Center (NPRC) has been failing our veterans since the start of the COVID-19 emergency. The NPRC has been operating at less than full capacity since March of 2020. This has caused a significant backlog in the processing of records requests, which has prevented veterans from receiving the records they need to access care and services.

I was pleased to hear that you ordered all employees to return to in person work by March 7, 2022. However, there are still several questions that remain regarding how you plan to address the backlog. In June of last year, you told the House Committee on Oversight and Reform that it would take four years to eliminate the backlog. However, recently you informed members of Congress that you planned to eliminate the backlog by the end of the current fiscal year. This is a significant change in timing.

Please provide answers to the following questions by April 15, 2022.

1. What is the current backlog?
2. How many requests are you currently processing a week?
3. How many people were working in person in February 2020?
4. How many people are working in person in March 2022?
5. What caused you to change your time frame from four years to the end of September?
6. What steps are you taking to complete your goal?
7. What additional steps is the NPRC taking to prevent a similar backlog of records requests in the future?

Sincerely,



Andy Biggs
Member of Congress



Dan Bishop
Member of Congress



Brian Mast
Member of Congress



Bob Gibbs
Member of Congress



Rodney Davis
Member of Congress



Mary Miller
Member of Congress



Richard Hudson
Member of Congress



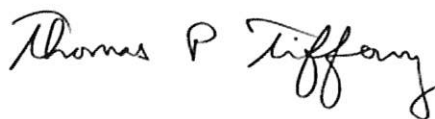
Clay Higgins
Member of Congress



Paul Gosar D.D.S
Member of Congress



Doug Lamborn
Member of Congress



Thomas Tiffany
Member of Congress



James R. Baird
Member of Congress



Debbi Lesko
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Michael Waltz
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Ben Cline
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Scott Perry
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Warren Davidson
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Ted Budd
Member of Congress



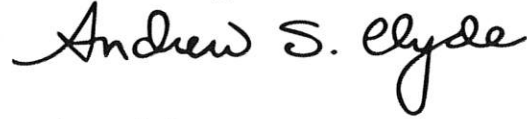
Bill Posey
Member of Congress



Louie Gohmert
Member of Congress



Fred Keller
Member of Congress



Andrew Clyde
Member of Congress